

2019 AGM

Dr. Kingston Memorial Community Health Centre (DKMCHC)

Board Report

Managing Director: Sherry Sampson

July 28, 2020



- ▶ We have expanded our Newsletter to all of Richmond County and the Strait Area. This has resulted in very positive feedback and interest in programming. We also provide regular Facebook & Website updates to keep people informed of activities and programming. Michele, Debra and Tara have worked hard to raise awareness through their work in community.
- ▶ We welcome feedback and continue to work towards a Health Centre that understands and addresses the needs of its surrounding communities.

COMMUNITY RELATIONS

HEALTH CARE PROVIDERS

- ▶ Dr. Samson
- ▶ Dr. Murphy
- ▶ NP
- ▶ Family Practice Nurse
- ▶ Dietician
- ▶ Social Worker
- ▶ Footcare Licenced Practical Nurse
- ▶ Reflexology

Dr. Samson gave his notice in December 2019 that he would also be leaving the end of June 2020.

Due to the impact of COVID Dr. Samson has generously agreed to delay his departure date for the foreseeable future.

Patients will be kept informed as this evolves and we will provide sufficient notice to provide ongoing patient care plans.

DR. SAMSON



Dr. Murphy gave her notice to leave in December of 2019 for March of 2020.

She relocated to PEI to be closer to her partner.

We appreciate her dedicated service to our patients and the Strait Richmond Hospital.

Dr. Murphy's patients are still registered with the Health Centre and are being seen by Dr Samson in the interim on Wednesday and Thursday mornings.

We are actively looking for physicians and Dr. Murphy's patient care will be transferred upon recruitment of another physician.

DR. MURPHY

NP Bonnie Samson continues to provide dedicated service to patients of the Health Centre

NP

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Lesley LeRue our current Family Practice Nurse has accepted a position as Emergency Clinical Nurse Lead at the Strait Richmond Hospital.

We wish her all the best in this new career path and understand her passion is in emergency medicine.

Her departure date is Aug 28. The job posting for her position was up from July 17-27.

FAMILY PRACTICE NURSE

Dietician Shelley Leblanc continues to see patients one day every two weeks.

These appointments are via phone during COVID.

DIETICIAN

Social worker term replacement Laura Andrea accepted a position in Cape Breton County.

We were provided with another replacement, Jenna Snelgrove who was with us for about 6 months.

In April of 2020, we were happy to welcome Holly Wilson back from her maternity leave.

She continues to see DKMCHC patients via phone appointment two days a week.

SOCIAL WORKER

- ▶ LPN Cheryl Leblanc began providing foot care to DKMCHC patients in Jan 2019. She continues to provide the service every second Thursday. There was a two month period during COVID that she was unable to provide the service because of restrictions. She has been back providing this service Since the beginning of June.

FOOT CARE NURSE

Ren's Reflexology moved to Ocean View Wellness Centre in Nov 2019.

After a brief period with the wellness centre, she requested a room rental once again.

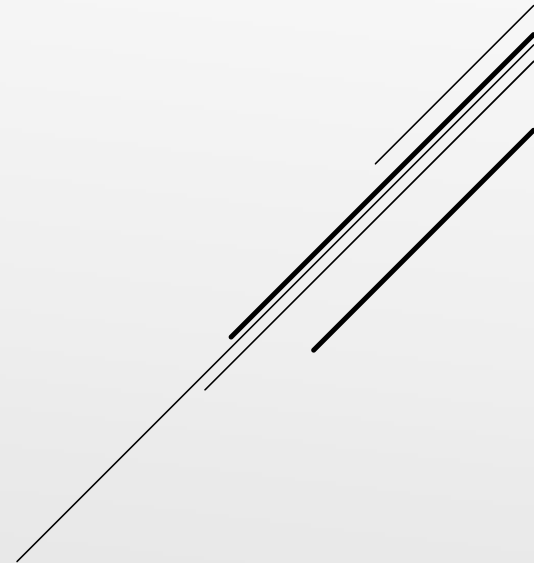
We agreed, but she has since made the decision to move back to Ontario to be closer to her son and grand children. We wish her well.

REFLEXOLOGY

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1. Emergency COVID Funding CHC & SS
2. AFC Timebank - Seed to feed
3. AFC Working towards Social Inclusion for all
4. NHSP Keeping Richmond County Seniors Safe
5. NHSP Java Club
6. MBS
7. Seniors Safety Social Inclusion
8. NHSP Weaving a Web of Social Inclusion 2 (Business)
9. RRRMGS
10. CBSRH

ACTIVE PROGRAMS & SERVICES




- ▶ Limited patients seen in Centre
- ▶ Adjusted to Virtual health care via phone appointments
- ▶ Outreach staff worked from home
- ▶ Implemented public health guidelines as they were rolled out
- ▶ Collaboration among staff increased to address care with limited investigations
- ▶ Advocate for opening of labs and other investigations
- ▶ Gradual increase of inpatient visits with proper COVID Restrictions in place
- ▶ Virtual meetings

COVID MODIFICATIONS



TEAM AND CENTRE ACTIVITIES

- ▶ NSHA team agreement
 - ▶ NSHA MOU
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The health centre team signed a team agreement with NSHA in December of 2018.

This agreement outlines our composition, scope of services, how we will work as a collaborative team and what priority areas we want to focus on.

This agreement is normally renewed on an annual basis, but because of staff transition and uncertainty of the players, we have not moved forward with renewing for 2019.


NSHA TEAM AGREEMENT

The MOU (agreement re rental payment) that was signed with NSHA in October of 2018 is up for renewal October of 2020.

We are now in the process of negotiating with NSHA regarding (interim core funding) due to loss of physician rental income.

NSHA MOU

BUILDING OPERATIONS

- ▶ Solar Energy update
 - ▶ Lighting solutions retrofit
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- ▶ Solar panels went live Nov 1, 2019
- ▶ Our demand consumption has decreased by 100% since installation
- ▶ Our Kwh usage consumption has decreased by 159.46% since installation
 - ▶ 2018 used 53440 Kwh
 - ▶ 2019 used 42600 Kwh
 - ▶ If we can get below 32000 annual consumption we can get off the demand meter which will reduce our energy cost per kwh.

SOLAR ENERGY UPDATE

The final monthly payment of \$212.00 was processed on our June 2020 Bill.

LED lighting is now paid for.

LIGHTING SOLUTIONS RETROFIT

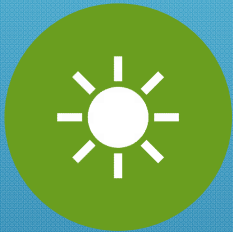
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Richmond Literacy
Work Options
Placement



Student NP
placements



Summer students



Staff management

WORK PLACEMENTS & STAFFING

Richmond County Literacy work options placement – Dec 2, 2019 – Feb 21, 2020. Debra Leigh.

This position was to provide Admin support to both the Senior Safety Coordinator position and my position.

We Applied for funding through the START program through the Department of Labour and Advanced Education to continue her position for 26 weeks.

Community Links funding will provide another 100 hours. She has been a great support to the grant team and has taken on some of the grant programming outcomes.

RICHMOND LITERACY WORK OPTIONS PLACEMENT

Spring of 2019, Seneca Pottie from Athabasca & Amanda Landry from Dalhousie.

Amanda returned for the summer to mentor the family practice nurse.

We didn't have any placements for 2020 due to COVID restrictions.

NP STUDENT PLACEMENTS

We have been very fortunate this year to receive three Summer Student placements.

1. Medical office Assistant for an - 8 week term – Alex Wilson. She will be attending Acadia University in the Fall taking Bachelor of Science with a major in psychology.
2. Community Garden Coordinator – 8 week term – Gabrielle Sampson. She has completed her Bachelor of Science with a major in Kinesiology. She has applied to nursing and optometry for the fall.
3. CBSRH Navigator – Two 8 week terms - Maggie MacDonald. Maggie started this position as of July 27th. This position is important to health provider recruitment in our area and we hope to secure funding to allow this position to continue.

SUMMER STUDENTS

Admin Staff - Tara Boudreau accepted a position at the Department of Natural Resources in March 2020.

Cheryl Leblanc accepted the full-time position.

Jessica Webb has accepted the casual position.

A posting will go out for a part time 0.5 position in August.

Presently the summer student is providing the needed support.

STAFF MANAGEMENT

We are reporting a loss of \$5430.70 for the 2019 year.

This is an improvement from the prior year, but with the loss of a physician we can expect that loss to increase in 2020.

We are trying to address this by discussions with NSHA regarding core funding.

FINANCIAL MANAGEMENT

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- ▶ We have many things to celebrate!
- ▶ As we face challenges this fall and winter, we can be thankful for our strength and resilience when we work together!
- ▶ Thank you!!!!

MOVING FORWARD TOGETHER

QUESTIONS????

